
BellSouth Interconnection Services

600 North 19th Street
8th Floor
Birmingham, Al. 35203

March 7, 2002

Ms. Amanda Hill
Manager - Carrier Management
WORLDCOM
Two Northwinds Center
2520 Northwinds Parkway Suite 500
Alpharetta, Georgia 30004

Dear Amanda:

This is in response to Sherry Lichtenberg's verbal request of February 28, 2002, for BellSouth to provide a written explanation regarding fifteen end users who experienced a loss of dial tone during the conversion to Unbundled Network Element-Platform (UNE-P) service in December 2001. Please refer to the attached spreadsheet for the results of BellSouth's investigation.

I hope the attached information satisfies your concerns regarding this matter. Please feel free to call me at 205-321-4944, if you have additional questions.

Sincerely,

Sheila Rockett
Local Contract Manager
CLEC Care

Attachment

cc: Van Cooper